

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of May 2019
C.G.No:154/2018-19/Kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

B.Venkatram Naik ,
S/o. Lakshmuram Naik,
Muthyalapandu Thanda,
Chagalamarri (M),
Kurnool -Dist

Complainant

AND

1.Assistant Executive Engineer/O/Chagalamarri
2.Deputy Executive Engineer/O/Allagadda
3.Executive Engineer/O/Nandyal

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding low voltage problem and providing of sub- station to their village.
2. Respondent No.3 in his written submission submitted to the Forum that partial load on CVR.Palli was diverted to 11 KV D. Vanipenta feeder by erecting 2.4 KM separate 11 KV interlinking line and the complainant's low voltage problem was resolved.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 13.03.2019 at 3.40. P.M. But the complainant had also requested for providing 1 No 33/11 KV substation to their thanda. The request of complainant has to be considered by the Licensee as per procedure. At present the problem of low voltage is solved. There is no need to keep the complaint on file. Hence complaint is disposed off as grievance of complainant is resolved. .

DESPATCHED

DATE

2/6

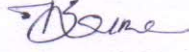
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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008., within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th May 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.